

Mitigate risk and ensure project success

SKILLED RESOURCES AND PROVEN PROCESSES FOR COMPREHENSIVE PROJECT MANAGEMENT

BUSINESS CHALLENGE

Budget and Time Constraints—As budgets grow tighter and costs for software, development and technologies escalate, effective project management is more critical now than ever before. Not only can poorly managed projects create an uncontrolled drain on intellectual and financial resources, but lost opportunity costs for the business can be staggering.

Project Complexity—To be successful, organizations must be capable of adhering to processes and policies that contain project costs and timelines. It can be difficult for a technology-focused team to communicate diligently regarding expectations, timelines, and scope while focusing on technical quality and delivery of critical success components. This dual focus is particularly a challenge when projects involve many lines of communication. Similarly, significant risks must be communicated while the window of opportunity for risk mitigation still remains open. Many companies simply don't have project managers with the level of expertise required to successfully manage the complexities and dynamics of large-scale projects.

SOLUTION OVERVIEW

Experience—With more than 20 years of experience delivering Oracle and information technology (IT) solutions to the marketplace, Rolta TUSC has honed its project management processes and developed critical tools that allow us to provide the skilled and comprehensive project management you need. From relatively small projects to larger endeavors – spanning locations or even countries – Rolta TUSC has the experience and know-how you can trust to complete your project on time and on budget, ensuring critical success criteria are met.

Mitigate risk and ensure project success with Rolta TUSC Skilled resources and proven processes for comprehensive project management.

Flexibility—Whether as a complement to Rolta TUSC-provided technology services or as support to your in-house development team, Rolta TUSC project managers bring the discipline, processes and procedures needed to mitigate project risk, increase communication within and outside the project team, and ultimately ensure success.

Industry Best Practices—Rolta TUSC project managers use a framework for project management based on proven techniques from the Project Management Institute (PMI) as well as Rolta TUSC best practices derived from years of experience handling the issues and risks that plague IT projects. This framework is adaptable to each client and promotes a synergistic relationship between Rolta TUSC project managers and your own project management team.

BENEFITS

With Rolta TUSC project managers, you can expect:

- **Increased Cost Effectiveness**—We leverage best practices to maximize cost effectiveness, keeping your project on time and on budget, without sacrificing quality.
- **Improved Project Control**—Our project managers are experienced in PMI core controlling processes that help ensure project success. We bring discipline and structure to key areas including communications, scope management, issue resolution, and escalation when situations extend beyond the project team's authority.
- **Reduced Project Risk**—Rolta TUSC project managers focus on risk identification, risk monitoring and risk mitigation to proactively handle factors that otherwise negatively impact the outcome of your project.



TESTIMONIALS

"It was clear from the very beginning that Rolta TUSC knew how to manage a project of this size [\$8 million] and complexity. We all recognized that this implementation was going to be lengthy, and we felt that Rolta TUSC would be more of a partner than some of the other vendors we considered. It was clear that Rolta TUSC would work collaboratively with us, and we were confident in Rolta TUSC's ability to be a good partner."
— *VP, Operations*

"Rolta TUSC's project management, resource management and scope control were all top-notch. The combination of these factors helped us stay on target throughout the implementation and allowed us to achieve significant results. It's important to remember that we were implementing hardware, software and a network upgrade all at the same time, which was no small feat."
— *Assistant VP, Contract Operations*

"Rolta TUSC's ability to understand our business needs and willingness to challenge our preconceptions in a positive way ensured we received the best possible solution. Their strong project management skills, professionalism and ability to mentor us have made the project to date a pleasant versus painful experience. We look forward to continuing to work with the Rolta TUSC team."
— *SVP, Information and Support Services*

"We were very pleased with the application knowledge, project management leadership and dedication to our success the Rolta TUSC team displayed throughout implementation. As a former Oracle applications consultant, I am a tougher critic than most, and I was very impressed. The Rolta TUSC team has earned our respect for making this massive effort a relatively painless process."
— *Director, Global Financial Systems*



FOR MORE INFORMATION

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SOLUTION DETAILS

Focused Responsibility—Rolta TUSC project management services bring structure and discipline to a project, along with a single point of responsibility and a focal point for all project-related communication.

Disciplined Planning—In the project planning phase, we focus on establishing communication and scope management processes, as well as analyzing the project for risk and documenting strategies to monitor and mitigate those risks. We initiate the project with comprehensive resource and task plans.

Visible Monitoring—During the execution and controlling phases, the project management team maintains consistent communication with the delivery team, monitors assignments and status, and tracks issues within the team and across the organization. Rolta TUSC employs proprietary project management tools, including time and reporting systems that extend beyond the typical "status report," to aid these efforts.

Goal Orientation—Throughout the project, Rolta TUSC project managers focus on key controlling practices to contain scope, meet timelines, stay within the defined budget, and ensure that the team is delivering on critical success factors as established in the project charter.

Partnership—Don't let runaway projects drain your business resources. Rolta TUSC has value-added project managers who will partner with you to achieve project success and assist in realizing your business goals.

ABOUT US

TUSC has been known as the Oracle Experts for more than 20 years, but Rolta TUSC is so much more than that now! Through the merger of Rolta's IT Consulting Division with the acquisitions of TUSC, WhittmanHart Consulting, and Piocon Technologies, we have gained some of the world's most knowledgeable technology and business experts in enterprise performance management, business intelligence, and CA infrastructure management solutions.

While we have added exciting new capabilities, we remain committed to maintaining our expertise and industry leadership in Oracle E-Business Suite and Oracle Technology. Now more than ever, Rolta TUSC has the expertise and solutions your organization will need to be competitive in our new economy.