

Mitigate implementation risk and meet global business requirements

PROJECT MANAGEMENT AND APPLICATION EXPERTISE ENSURE SUCCESS

BUSINESS CHALLENGE

Today's turbulent, global economy requires your business to be more informed, agile and cost-conscious than ever before. Whether you need to integrate and standardize across departments or borders, your selection of Oracle E-Business Suite Release 12 (R12) will play a key role in your ability to successfully compete and thrive in this changing environment.

With opportunities for business transformation, however, also come challenges. ERP systems are the heart of the business, and implementing Oracle E-Business Suite R12 may be the most complicated and comprehensive IT project you have ever undertaken. Like most organizations today, your budget is probably constrained, further adding to the challenge. You simply can't afford to encounter pitfalls that will consume time, money and critical resources or result in "opportunity cost" to the organization.

As with any software implementation, diligent project planning will be key to your success. But that project management expertise must be coupled with intimate R12 technical and functional experience. To ensure a seamless implementation and maximize ROI, you need an experienced partner who has "been there" and can guide you through critical questions such as:

- What will the implementation project consume in time, dollars, and staffing, and how will you manage scope creep?
- What issues can you expect to encounter?
- How do your business requirements map to the new functionality available in R12?
- What technical considerations will you face during implementation?
- How will your legacy data map to R12 table structures?
- What process changes will be required for your business to take full advantage of R 12?

With 20 years of experience and extensive R12 implementation expertise, Rolta TUSC is that partner.



SOLUTION OVERVIEW

An Oracle Platinum Partner, Rolta TUSC has the Oracle E-Business Suite expertise you need to ensure your R12 implementation is completed on time, on budget and delivers competitive advantage to the business.

Our consultants have worked closely with Oracle from R12's earliest release, R12.0.1, and are intimately familiar with both the technical and functional nuances of the applications. As a result, we can help you validate assumptions, leverage exciting new functionality, mitigate risk by pre-planning for known issues, and resolve issues that arise quickly.

We employ a comprehensive methodology, taking your organization from requirements gathering and project definition through configuration and development, conference room pilots, conversion, testing, training and production deployment.

BENEFITS

- **Leverage R12's comprehensive integration and functionality**—Achieve a global view of master data such as customers and suppliers, and support work across applications, divisions and regions with one "source of truth." You'll simplify and streamline business processes. Our senior consultants will help you take advantage of new R12 features such as Subledger Accounting, E-Business Tax and Oracle Payments.
- **Mitigate risk**—Rolta TUSC's seasoned consultants are not only intimately familiar with R12, but have strong working relationships with Oracle, ensuring issues are either averted or resolved quickly if they arise.
- **Ensure your project is completed on time and on budget**—Rolta TUSC understands the staffing, budget and time investment needed to ensure success throughout the project lifecycle. We'll help you set executive expectations and meet them.
- **Ensure optimum performance**—Our experienced DBAs ensure your underlying infrastructure optimizes your implementation.

TESTIMONIALS

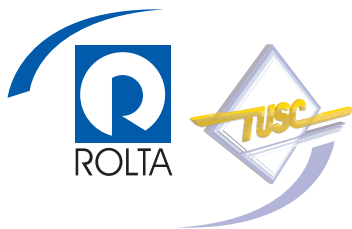
“We have been using Rolta TUSC to assist with our R12 EBS Implementation. The knowledge they brought to the project has been essential in helping us implement as well as operate the R12 environment. Rolta TUSCs knowledge in the DMZ configuration as well as integration with OID and Active Directory was especially helpful as this is where we had our largest gaps. Rolta TUSC management has also made it easy to work with the organization in addressing any issues that have come up during the project.”

— *Director, Infrastructure and Engineering*

ABOUT US

TUSC has been known as the Oracle Experts for more than 20 years, but Rolta TUSC is so much more than that now! Through the merger of Rolta’s IT Consulting Division with the acquisitions of TUSC, WhittmanHart Consulting, and Piocon Technologies, we have gained some of the world’s most knowledgeable technology and business experts in enterprise performance management, business intelligence, and CA infrastructure management solutions.

While we have added exciting new capabilities, we remain committed to maintaining our expertise and industry leadership in Oracle E-Business Suite and Oracle Technology. Now more than ever, Rolta TUSC has the expertise and solutions your organization will need to be competitive in our new economy.



FOR MORE INFORMATION

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SOLUTION DETAILS

An Oracle Platinum Partner with more than 20 years of experience, Rolta TUSC can help you mitigate the risks associated with an R12 implementation and maximize ROI. Our consultants address all facets of your implementation, including:

- **Project management**—Based on your existing environment, stated requirements, and selected application footprint, Rolta TUSC consultants create a detailed project plan and manage to it throughout the lifecycle of the project. Combining techniques from the Project Management Institute (PMI) as well as our own best practices derived from years of experience, we help reduce project risk, manage scope and increase the cost effectiveness of your implementation.
- **Technical infrastructure**—Our experienced application DBAs are skilled at both upgrading to R12 from earlier Oracle releases as well as new R12 installations and will ensure your application footprint is operational quickly. They can also provide guidance on DBA best practices and assist with instance management planning.
- **Functional configuration and testing**—Rolta TUSC application leads gather and document your business requirements, configure the system and ensure user needs are met through a series of two-to- three conference room pilots (CRPs). These critical CRPs provide users with a hands-on application demonstration early in the project lifecycle and allow us to verify that requirements are met and/or remediate issues. Our application leads also support user acceptance testing and perform train-the-trainer activities to ensure your staff’s comfort with new functionality and processes.
- **Technical Development**—Rolta TUSC technical developers write and execute data conversion programs. We also build custom extensions leveraging standard Oracle tools and can help you create custom business documents such as checks and invoices.

If you’re considering an implementation of Release 12, don’t trust your most critical business applications to just anyone. Rolta TUSC has the unique combination of hands-on experience, strong Oracle partnership and the comprehensive methodology you need to avoid pitfalls and ensure your R12 implementation is a success.