

A Proven Platform Coupled with a Proven Partner

STREAMLINE YOUR PROCESSES ON THE BEST PLATFORM FOR BUSINESS

BUSINESS CHALLENGE

You're the expert in your business. You understand your processes and how they work. And you also know your company goals.

Finding a technology platform and business partner to support those goals isn't as clear. It's not always obvious how you can use technology best practices to improve the efficiency and productivity of your business.

Oracle E-Business Suite (EBS) provides global, integrated business applications that drive business performance. Whether you're new to Oracle applications or have an older EBS installation you would like to upgrade, the functionality and support available in the newer versions of Oracle EBS applications can help you achieve your business goals.

Yet implementing a new platform can be challenging. It might be necessary to re-design business processes to leverage application functionality. There could be a need to locate and hire permanent staff. Or, you might want to train current employees, who may be unable to complete implementation tasks due to existing responsibilities.

With 16 years of experience in Oracle application technologies, Rolta TUSC is ideally suited to help. With 20 years of experience and extensive R12 implementation expertise, Rolta TUSC is that partner.



SOLUTION OVERVIEW

Rolta TUSC provides full lifecycle implementation and support services for core EBS application modules, including:

- *Financial*
- *Supply Chain Management*
- *Distribution*
- *Manufacturing*
- *Human Resource Management Systems*
- *Customer Relationship Management*

Our experts implement EBS functionality to improve and support your current and future business processes.

BENEFITS

Rolta TUSC Oracle EBS Implementation Support Services benefits include the following:

- **Improved business processes**—The best practices of a combined Oracle-Rolta TUSC solution can help you streamline and optimize your business processes. Based on our field-proven experience, we help you navigate critical "customization vs. business process change" decisions and ensure the best outcome for your business.
- **Efficient implementation**—Rolta TUSC can help leverage your current staff during implementation, saving your business time and money. Our proven project management methodology helps ensure your project stays on-time and on-budget.
- **Scalable platform**—Both from a technical and functional perspective, you know your business will evolve. We can help you set up and support an Oracle platform that will grow easily with you. From training to managed services, Rolta TUSC can also deliver the post-implementation support you need.

TESTIMONIALS

"We were thrilled with the application knowledge, project management leadership and dedication to our success the Rolta TUSC team displayed throughout implementation. As a former Oracle applications consultant, I am a tougher critic than most, and I was nothing short of impressed. The Rolta TUSC team has made this massive effort a relatively painless process."

—*Director of Financial Systems*

"Rolta TUSC's ability to understand our business needs and willingness to challenge our preconceptions in a positive way ensured we received the best possible solution. Their strong project management skills, professionalism and ability to mentor us have made the project to date a pleasant versus painful experience."

—*Senior Vice President*

"Rolta TUSC is a firm you want to hire as your [Oracle Applications] implementation partner. They had the ability to connect with the users and fully understand their motivations and goals. They rolled up their sleeves and partnered with us."

—*Director of IT*

"Rolta TUSC's depth of experience in implementing Oracle solutions, its consultants' thought leadership, and the team's overall responsiveness made them the compelling choice for us. They understood our business challenge and were prepared to address the implementation thoroughly and rapidly."

—*Director of Financial Systems*



SOLUTION DETAILS

Rolta TUSC provides expert project management throughout the entire project life cycle. We work closely with you to deliver services that include:

- Functional and technical requirements and gap analysis
- Module configuration
- Multiple conference room pilots
- Technical development for interfaces, conversions, extensions, and reports
- Expert "Applications" DBA support
- Test script development and thorough system testing
- Production deployment
- Post-production support

Rolta TUSC can install your first EBS implementation or upgrade an older system. As part of the process, Rolta TUSC works with your business, functional, and technical teams to identify available functionality, select which features to use, and plan how to implement them to optimize your investment and reach your business goals.

ABOUT US

TUSC has been known as the Oracle Experts for more than 20 years, but Rolta TUSC is so much more than that now! Through the merger of Rolta's IT Consulting Division with the acquisitions of TUSC, WhittmanHart Consulting, and Piocon Technologies, we have gained some of the world's most knowledgeable technology and business experts in enterprise performance management, business intelligence, and CA infrastructure management solutions.

While we have added exciting new capabilities, we remain committed to maintaining our expertise and industry leadership in Oracle E-Business Suite and Oracle Technology. Now more than ever, Rolta TUSC has the expertise and solutions your organization will need to be competitive in our new economy.

FOR MORE INFORMATION

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