

# Maintain and Optimise Your Oracle Infrastructure

## PEAK EFFICIENCY AND REDUCED COST THROUGH STRATEGIC PLANNING

### BUSINESS CHALLENGE

To operate at peak efficiency or gain competitive advantage, your organisation must be able to rapidly respond to sudden business changes or market opportunities.

Oracle infrastructure is a key component of a flexible, responsive IT strategy that helps you successfully meet your business goals. Yet, maintaining and enhancing Oracle infrastructure can be a challenge.

Because infrastructure needs can be very specific, you may find you need additional help to maximise the performance and flexibility of your IT systems. Whether for a project or short-term technical support, supplementing skills from an outside technology partner can be an ideal solution, but only if that partner has the expertise and experience to efficiently resolve your specific issues.

All too frequently, outside resources don't have the breadth of experience necessary to resolve Oracle infrastructure challenges. You need reliable, expert help from a partner you can trust. With an average of 15 years of Oracle experience each, Rolta-TUSC consultants have collectively seen it all and are prepared to address a variety of infrastructure challenges – even anticipating problems before they arise.

### SOLUTION OVERVIEW

Rolta-TUSC Oracle Infrastructure Services offers a wide variety of approaches to help you improve, maintain, and optimise your Oracle infrastructure. Whether you have out-of-date hardware, disaster recovery needs, or storage cost problems, we'll help you identify potential problems and determine and reach your infrastructure goals.

Rolta-TUSC provides skilled and seasoned technical resources who offer comprehensive, anticipatory thinking. They can communicate and consult with both your business and technical personnel.

### BENEFITS

Rolta-TUSC's Infrastructure Services help you deal with infrastructure challenges before they become problems. Our knowledge-sharing approach ensures you receive not only the help you need, but also the support of the entire Rolta-TUSC organization. By applying our broad knowledge and experience to the specific needs of your environment, we help you realise benefits including:

- **Solution longevity**—Your goals are built into every solution. Projects are completed with regard to both current and future needs.
- **Ease of management**—Work is carefully planned, designed, and executed so that we produce simple, elegant solutions that are easy to manage and maintain throughout their lifecycle.
- **Reduced infrastructure costs**—We help you achieve better performance while minimising maintenance expenses.
- **Peace of mind**—Rest easy knowing that Oracle experts have fine-tuned your architecture and optimised performance.



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## TESTIMONIALS

"We started out simply looking for a solution that would scale and accommodate our anticipated growth, but we achieved so much more. TUSC provided a more reliable solution for lower cost – one that is easy to manage, that will scale easily and that has improved our claims processing ability dramatically. TUSC really took the time to understand our business and our work processes, enabling them to design a first-rate solution."

—Director of Infrastructure

"TUSC's DBAs are some of the best in the business. They did an excellent job understanding our complex technological environment and were equally impressive on the deliverables side. They worked hand-in-hand with our other contractor and our internal staff to ensure everyone was on the same page from day one. They also made sure our staff were well-informed of the capabilities this upgrade now provides and provided answers to all of our questions."

—CIO

## ABOUT ROLTA

Rolta is a leading provider and developer of Information Technology based services in Geospatial Information Systems (GIS); Engineering and Design Services (EDS); and Enterprise Information and Communications Technology (EICT), which includes software development, advanced security, network management, and Oracle technology and services.

## ABOUT TUSC

With TUSC, you may interact with one consultant, but the consultant brings all of TUSC to you. We provide expert functional and technical solutions in the areas of Oracle E-Business Suite Consulting, Business Intelligence / Data Warehousing, Enterprise Performance Management (includes Oracle Hyperion), Project Management and Implementation Support, Custom Development (includes Fusion Middleware), Oracle DBA and Database Services, Managed Services for Remote DBA and E-Business Suite Support, Oracle Software Licensing, and Oracle Training & Mentoring.

## SOLUTION DETAILS

Rolta-TUSC is the partner who can meet your infrastructure's operational challenges. Our deep familiarity with Oracle technology leads to more effective solutions and prevents re-work. Our services cover these key areas:

### Architecture and Design

Focuses on new needs for the business and ties together the silos that exist within a corporate infrastructure.

### Strategic Infrastructure Planning

Provides a roadmap to future goals that makes processes easier and reduces costs.

### High Availability and Scalability Solutions

Ensures consistent high performance and reliability in the face of both planned and unplanned outages—all while being easy to deploy, manage, and scale.

### Systems Migration

Optimises a cross-company team of internal staff and Rolta-TUSC's Oracle experts to support all aspects of the migration, including databases, tools, and middle-tier.

### Centre of Excellence Services

Establishes processes that guide an IT organisation around pitfalls, while mentoring in-house staff to ensure long-term productivity gains and self-reliance.

### Health Check

Focuses on the issues your organisation is facing today and shapes an action plan for identified databases or systems.

**ORACLE** CERTIFIED ADVANTAGE  
PARTNER



## FOR MORE INFORMATION

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